



TeamShield
— GROUP —

Technical Project Manager

TeamShield Group | Burlington, MA & Cambridge, MA | Full-Time

About TeamShield Group

TeamShield Group is a rapidly growing technology consulting group with offices in Burlington, MA and Cambridge, MA, helping organizations become more profitable, secure, and AI enabled. We help leadership teams assess, plan, implement, and manage technology, AI, cybersecurity, and managed services programs that drive measurable business outcomes — across industries including financial services, healthcare, legal, and private equity.

We don't deliver recommendations that sit on a shelf. We move from strategy to execution, and we're looking for a driven Technical Project Manager to help lead that delivery for our clients.

The Role

As a Technical Project Manager at TeamShield Group, you'll be the face of delivery for our clients — owning complex technology engagements end-to-end and serving as the primary point of contact from contract through go-live. You'll partner closely with client stakeholders, our consulting team, and technical architects to ensure every engagement moves from strategy to execution, on time, on scope, and above expectations.

This is a highly client-facing role with real visibility across our client base and the organization.

What You'll Do

- Serve as the primary customer point of contact throughout the project lifecycle — from kick-off through delivery and handoff
- Own end-to-end delivery of customer-facing technology engagements, managing scope, timeline, and budget
- Build and maintain detailed project plans, schedules, risk registers, and status reports

- Run regular customer status meetings, business reviews, and escalation calls with confidence and clarity
- Translate technical concepts for non-technical client stakeholders and relay business requirements back to engineering teams
- Manage multiple concurrent customer engagements without dropping the ball
- Leverage AI tools fluently in day-to-day operations — from drafting communications and summarizing project status to accelerating problem-solving and decision-making
- Contribute to refining delivery processes, client-facing playbooks, and our AEGIS Method™ implementation practices as we scale

What We're Looking For

Required:

- 4+ years of project management experience, with at least 2 years managing client-facing technology engagements
- Proven track record of owning client relationships through the full delivery lifecycle
- Sharp problem-solving instincts and mental agility — you think on your feet, adapt quickly, and find a path forward when the unexpected happens
- Strong communication skills — equally comfortable in a technical deep-dive and an executive business review
- Solid understanding of IT services delivery, including infrastructure, networking, or managed services environments
- Fluency with AI tools (e.g., Microsoft Copilot, ChatGPT, or similar) as part of everyday work — using them to draft, summarize, research, and solve problems faster
- Proficiency with project management tools (Jira, Smartsheet or similar)

Nice to Have:

- Working knowledge of networking concepts (LAN/WAN, SD-WAN, firewalls, VPNs, routing/switching) — a significant plus
- Familiarity with cloud platforms (AWS, Azure, GCP) or cybersecurity concepts
- Background in IT services, managed services, or technology consulting
- Prior experience at a growth-stage company

Why TeamShield Group?

- High-growth company with real career advancement opportunities
- Collaborative, low-ego team that values results over politics
- Competitive salary + performance bonuses
- Flexible hybrid work environment in Greater Boston
- The chance to help shape how we scale delivery as we grow

Ready to Apply?

If you're a technically fluent PM who loves building strong client relationships and turning strategy into execution, we'd love to hear from you.

Email careers@teamshieldgroup.com with your application.

TeamShield Group is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.